

# **TOPS update September 27, 2022 - version 4.6.9.2**

The Tops system will be unavailable from 5-7am PST on September 27<sup>th</sup>. Following the update, you will see the following enhancements and bug fixes:

## **Dangerous Goods**

If you have a mixed load with multiple DG UN's to be entered, this version provides a 'Mixed' tick box that can be selected in replace of entering multiple UN's.

• when you have 1 DG on a BOL



when you have multiple DG's on a BOL

Dangerous Goods? 🗹	DNP?	Mixed? 🗹	

Reminder: *Please ensure you have added the DG documents as an attachment direct to the BOL. This is required for single or mixed loads* 

# Selecting Standby request for a sailing

When assigning your BOL to a sailing as a 'standby request', if the sailing appears in red font, it means the sailing has reached/exceeded its standby spots and is not accepting any additional standby requests. Please select another sailing that remains in black font.

Route: Tilbury >	Swartz Bay		ber		
61517	09/16/2022	22:30	Lockeu 59	2	57

If you try to assign a BOL to a locked sailing, you will receive the following message:



Reminder: a standby request is not a guarantee



# Dropoff and pickup links for drivers

#### Remarks / Comments

All customer remarks noted on the BOL will now be visible under 'comments' on the drop off or pick up links sent to the driver

1 Pickup Date/Time	Driver Name	Unit DropOff: BC	DL 5903757	
be entered in 24hr format	Tractor Number Customer Remarks Remarks noted here, can be viewed under comments on the drop off and pick up links	Unit Inform Coastal Pacific Xy BOL: Unit/VIN: Length: Comment: the drop off and	ation press Inc 5903757 52 Remarks noted here, can be viewed under comments on pick up links	Dropoff Loca

#### Earliest drop off time

The link received by the driver now provides the <u>earliest</u> drop off time available to bring the unit to the departure terminal



### **Parking Instruction**

Provided the BOL was assigned to a sailing, the drop off link sent to the driver will include parking instruction advising them where to park when they reach the departure terminal.



### Pick up Link available

The 'send pickup link' is now available on the BOL to be sent to drivers from the time the BOL is created to the time the Bol has been picked up at the arrival terminal





#### Reservations

Customers with more than 1 associated account (parent/child account) can now see how many reserved spots are available for each division. If the remaining reservations appears in red font, that means the reservations noted are for more than 1 (parent/child). If you click on the red 'remaining reservation' you will see a breakdown of how many reservations spots are available for each parent/child

Sailings			All	3	• 🗄 \star 💥		
Page 1 of 3 (150	items)	1 2	3 🕑				
Sailing ID 📍	AAT 9	SAT 9	Unit Capacity 9	Assigned Units	Remaining Reser	Route 🕆	SDD
61503	10:22	10:15	59	0	0	Tilbury > Duke P	09/14/20
59399		05:55	100	0	0	Surrey > Duke P	09/20/20
61480		19:50	59	0	3	Tilbury > Duke P	09/16/20
61646		16:00	59	n	n	Duke Point > Su	09/16/20

### **Deleting views**

When deleting a personalized view, you will not be prompted with the message below to confirm you would like to delete this view. This is to eliminate views being deleted in error.

message		
Are you	sure you want to	permanently delete the
view At	Surrey for Pickup	?
1	1	E

### The following bugs are corrected in this version:

• An account with reservations for both parent/child can no longer use the others reservations